# PatientRightsAdvocate.org National Survey January 2021 

Conducted by The Marist Poll $\frac{\text { MARIST }}{\text { POLL }}$

## Nature of the Sample: Marist Poll of 1,440 National Adults

This survey of 1,440 adults was conducted January $14^{\text {th }}$ through January $17^{\text {th }}, 2021$ by The Marist Poll sponsored in partnership with PatientRightsAdvocate.org Adults 18 years of age and older residing in the United States were contacted on landline or mobile numbers and interviewed by telephone using live interviewers. Survey questions were available in English or Spanish. Mobile telephone numbers were randomly selected based upon a list of telephone exchanges from throughout the nation. The exchanges were selected to ensure that each region was represented in proportion to its population. Mobile phones are treated as individual devices. After validation of age, personal ownership, and non-business-use of the mobile phone, interviews are typically conducted with the person answering the phone. To increase coverage, this mobile sample was supplemented by respondents reached through random dialing of landline phone numbers. Within each landline household, a single respondent is selected through a random selection process to increase the representativeness of traditionally under-covered survey populations. The samples were then combined and balanced to reflect the 2017 American Community Survey 1-year estimates for age, gender, income, race, and region. Assistance was provided by Luce Research for data collection. Results are statistically significant within $\pm 3.7$ percentage points. There are 1,344 registered voters. The results for this subset are statistically significant within $\pm 3.9$ percentage points. Tables include results for subgroups to only display crosstabs with an acceptable sampling error. It should be noted that although you may not see results listed for a certain group, it does not mean interviews were not completed with those individuals. It simply means the sample size is too small to report. The error margin was adjusted for sample weights and increases for cross-tabulations.

| Nature of the Sample |  |  |  |
| :---: | :---: | :---: | :---: |
|  |  | National Adults | National Registered Voters |
|  |  | Column \% | Column \% |
| National Adults |  | 100\% |  |
| National Registered Voters |  | 93\% | 100\% |
| Party Identification | Democrat | n/a | 36\% |
|  | Republican | n/a | 29\% |
|  | Independent | n/a | 34\% |
|  | Other | n/a | 1\% |
| Party ID and Gender | Democrat men | n/a | 13\% |
|  | Democrat women | n/a | 22\% |
|  | Republican men | n/a | 15\% |
|  | Republican women | n/a | 14\% |
|  | Independent men | n/a | 19\% |
|  | Independent women | n/a | 15\% |
|  | Other party men and women | n/a | 1\% |
| Gender | Men | 49\% | 49\% |
|  | Women | 51\% | 51\% |
| Age | Under 45 | 46\% | 45\% |
|  | 45 or older | 54\% | 55\% |
| Age | 18 to 29 | 16\% | 15\% |
|  | 30 to 44 | 30\% | 30\% |
|  | 45 to 59 | 25\% | 26\% |
|  | 60 or older | 28\% | 29\% |
| Generation | Gen Z/Millennials (18-39) | 38\% | 36\% |
|  | Gen X (40-55) | 25\% | 26\% |
|  | Baby Boomers (56-74) | 25\% | 26\% |
|  | Silent-Greatest (Over 74) | 12\% | 12\% |
| Race/Ethnicity | White | 61\% | 62\% |
|  | Black | 11\% | 12\% |
|  | Latino | 15\% | 14\% |
|  | Other | 12\% | 12\% |
| Region | Northeast | 18\% | 18\% |
|  | Midwest | 21\% | 21\% |
|  | South | 38\% | 38\% |
|  | West | 23\% | 22\% |
| Household Income | Less than \$50,000 | 43\% | 41\% |
|  | \$50,000 or more | 57\% | 59\% |
| Education | Not college graduate | 61\% | 60\% |
|  | College graduate | 39\% | 40\% |
| Education by Race | White - Not College Graduate | 36\% | 36\% |
|  | White - College Graduate | 25\% | 26\% |
|  | Non-White - Not College Graduate | 25\% | 23\% |
|  | Non-White - College Graduate | 15\% | 15\% |
| Education - Race - Gender | Men - White - Not College Graduate | 17\% | 17\% |
|  | Men - White - College Graduate | 11\% | 12\% |
|  | Men - Non-White - Not College Graduate | 13\% | 12\% |
|  | Men - Non-White - College Graduate | 7\% | 8\% |
|  | Women - White - Not College Graduate | 19\% | 19\% |
|  | Women - White - College Graduate | 14\% | 14\% |
|  | Women - Non-White - Not College Graduate | 11\% | 11\% |
|  | Women - Non-White - College Graduate | 7\% | 7\% |
| Area Description | Big city | 26\% | 26\% |
|  | Small city | 21\% | 21\% |
|  | Suburban | 19\% | 19\% |
|  | Small town | 20\% | 20\% |
|  | Rural | 14\% | 15\% |
| Area Description-Gender | Small city/Suburban Men | 21\% | 21\% |
|  | Other area Men | 28\% | 28\% |
|  | Small city/Suburban Women | 19\% | 19\% |
|  | Other area Women | 32\% | 32\% |
| Interview Type | Landline | 28\% | 28\% |
|  | Cell phone | 72\% | 72\% |

PatientRightsAdvocate.org National Survey conducted by The Marist Poll. Interviews with National Adults conducted January 14th through January 17th, 2021, n=1440 MOE +/- 3.7 percentage points.
National Registered Voters: $\mathrm{n}=1344$ MOE $+/-3.9$ percentage points. Totals may not add to $100 \%$ due to rounding


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 $\mathrm{n}=1440 \mathrm{MOE}+/-3.7$ percentage points.
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|  |  | Do you strongly agree, agree, disagree or strongly disagree with the statement: If I could see the actual prices in advance of care and access actual prices of the competition, and see a fair price, I would shop for the best quality of healthcare at the lowest possible price. |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Strongly agree/Agree | Disagree/Strongly disagree | Vol: Unsure |
|  |  | Row \% | Row \% | Row \% |
| National Adults |  | 87\% | 10\% | 3\% |
| National Registered Voters |  | 87\% | 10\% | 3\% |
| Party Identification^ | Democrat | 87\% | 10\% | 3\% |
|  | Republican | 85\% | 11\% | 4\% |
|  | Independent | 89\% | 10\% | 2\% |
| Party ID and Gender | Democrat men | 88\% | 10\% | 2\% |
|  | Democrat women | 87\% | 11\% | 3\% |
|  | Republican men | 85\% | 13\% | 2\% |
|  | Republican women | 85\% | 8\% | 7\% |
|  | Independent men | 91\% | 8\% | 0\% |
|  | Independent women | 85\% | 12\% | 3\% |
| Region | Northeast | 91\% | 7\% | 1\% |
|  | Midwest | 85\% | 12\% | 3\% |
|  | South | 86\% | 11\% | 3\% |
|  | West | 88\% | 9\% | 3\% |
| Household Income | Less than \$50,000 | 90\% | 8\% | 2\% |
|  | \$50,000 or more | 87\% | 11\% | 2\% |
| Education | Not college graduate | 87\% | 10\% | 3\% |
|  | College graduate | 87\% | 11\% | 2\% |
| Race/Ethnicity | White | 85\% | 11\% | 3\% |
|  | Non-white | 91\% | 7\% | 1\% |
| Race/Ethnicity | White | 85\% | 11\% | 3\% |
|  | Black | 92\% | 7\% | 1\% |
|  | Latino | 93\% | 6\% | 1\% |
| Race and Education | White - Not College Graduate | 86\% | 11\% | 3\% |
|  | White - College Graduate | 85\% | 12\% | 3\% |
| Gender - Race - Education | Men - White - Not College Graduate | 87\% | 11\% | 2\% |
|  | Men - White - College Graduate | 87\% | 10\% | 2\% |
|  | Women - White - Not College Graduate | 85\% | 10\% | 4\% |
|  | Women - White - College Graduate | 82\% | 13\% | 4\% |
| Age | Under 45 | 91\% | 9\% | 1\% |
|  | 45 or older | 84\% | 11\% | 4\% |
| Generation | Gen Z/Millennials (18-39) | 91\% | 9\% | 1\% |
|  | Gen X (40-55) | 88\% | 8\% | 3\% |
|  | Baby Boomers (56-74) | 87\% | 10\% | 3\% |
|  | Silent-Greatest (Over 74) | 74\% | 19\% | 7\% |
| Gender | Men | 89\% | 10\% | 2\% |
|  | Women | 86\% | 11\% | 4\% |
| Main Source of Healthcare Coverage | Employer/Union | 87\% | 11\% | 2\% |
|  | Coverage purchased themselves/ACA | 90\% | 7\% | 3\% |
|  | Medicare/Medicaid/Military or Tricare | 86\% | 10\% | 4\% |
|  | Cash only/No coverage | 88\% | 10\% | 1\% |
| 2020 Support | Biden | 88\% | 9\% | 3\% |
|  | Trump | 85\% | 12\% | 3\% |
| Area Description | Big city | 91\% | 8\% | 1\% |
|  | Small city | 86\% | 13\% | 1\% |
|  | Suburban | 88\% | 10\% | 2\% |
|  | Small town | 88\% | 8\% | 4\% |
|  | Rural | 82\% | 12\% | 6\% |
| Small city/Suburban Men |  | 88\% | 11\% | 1\% |
| Small city/Suburban Women |  | 85\% | 13\% | 2\% |


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|  |  | National Adults |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Do you strongly agree, agree, disagree or strongly disagree with the statement: If I were empowered to know the actual prices of health care before receiving care, shop for prices and care I can afford, and be certain the price would match what I would be charged, I would be more likely to seek routine and elective health care. |  |  |
|  |  | Strongly agree/Agree | Disagree/Strongly disagree | Vol: Unsure |
|  |  | Row \% | Row \% | Row \% |
| National Adults |  | 82\% | 13\% | 4\% |
| National Registered Voters |  | 82\% | 13\% | 4\% |
| Party Identification^ | Democrat | 82\% | 14\% | 5\% |
|  | Republican | 82\% | 13\% | 5\% |
|  | Independent | 84\% | 13\% | 3\% |
| Party ID and Gender | Democrat men | 80\% | 15\% | 4\% |
|  | Democrat women | 82\% | 13\% | 5\% |
|  | Republican men | 83\% | 15\% | 1\% |
|  | Republican women | 80\% | 11\% | 9\% |
|  | Independent men | 83\% | 15\% | 3\% |
|  | Independent women | 86\% | 11\% | 3\% |
| Region | Northeast | 85\% | 14\% | 2\% |
|  | Midwest | 83\% | 13\% | 4\% |
|  | South | 82\% | 12\% | 6\% |
|  | West | 80\% | 15\% | 5\% |
| Household Income | Less than \$50,000 | 86\% | 9\% | 4\% |
|  | \$50,000 or more | 80\% | 16\% | 4\% |
| Education | Not college graduate | 85\% | 11\% | 5\% |
|  | College graduate | 79\% | 17\% | 4\% |
| Race/Ethnicity | White | 81\% | 14\% | 5\% |
|  | Non-white | 85\% | 11\% | 4\% |
| Race/Ethnicity | White | 81\% | 14\% | 5\% |
|  | Black | 91\% | 7\% | 2\% |
|  | Latino | 85\% | 11\% | 4\% |
| Race and Education | White - Not College Graduate | 84\% | 11\% | 5\% |
|  | White - College Graduate | 76\% | 20\% | 5\% |
| Gender - Race - Education | Men - White - Not College Graduate | 86\% | 11\% | 3\% |
|  | Men - White - College Graduate | 77\% | 21\% | 2\% |
|  | Women - White - Not College Graduate | 83\% | 11\% | 6\% |
|  | Women - White - College Graduate | 75\% | 19\% | 7\% |
| Age | Under 45 | 88\% | 10\% | 2\% |
|  | 45 or older | 77\% | 16\% | 7\% |
| Generation | Gen Z/Millennials (18-39) | 87\% | 11\% | 2\% |
|  | Gen X (40-55) | 85\% | 11\% | 4\% |
|  | Baby Boomers (56-74) | 80\% | 16\% | 5\% |
|  | Silent-Greatest (Over 74) | 69\% | 17\% | 14\% |
| Gender | Men | 83\% | 14\% | 3\% |
|  | Women | 82\% | 12\% | 6\% |
| Main Source of Healthcare Coverage | Employer/Union | 82\% | 15\% | 3\% |
|  | Coverage purchased themselves/ACA | 82\% | 16\% | 2\% |
|  | Medicare/Medicaid/Military or Tricare | 82\% | 11\% | 7\% |
|  | Cash only/No coverage | 90\% | 5\% | 5\% |
| 2020 Support | Biden | 81\% | 15\% | 4\% |
|  | Trump | 84\% | 12\% | 4\% |
| Area Description | Big city | 83\% | 13\% | 4\% |
|  | Small city | 81\% | 15\% | 4\% |
|  | Suburban | 81\% | 16\% | 3\% |
|  | Small town | 85\% | 10\% | 5\% |
|  | Rural | 82\% | 11\% | 7\% |
| Small city/Suburban Men |  | 81\% | 16\% | 2\% |
| Small city/Suburban Women |  | 81\% | 14\% | 5\% |

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National Registered Voters: $\mathrm{n}=1344$ MOE $+/-3.9$ percentage points. Totals may not add to $100 \%$ due to rounding.

|  |  | Do you strongly agree, agree, disagree or strongly disagree with the statement: Hospitals should be required to post the actual prices of health care services in advance of care, not just broad estimates. |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Strongly agree/Agree | Disagree/Strongly disagree | Vol: Unsure |
|  |  | Row \% | Row \% | Row \% |
| National Adults |  | 89\% | 9\% | 2\% |
| National Registered Voters |  | 89\% | 9\% | 2\% |
| Party Identification^ | Democrat | 92\% | 7\% | 1\% |
|  | Republican | 86\% | 9\% | 6\% |
|  | Independent | 88\% | 11\% | 1\% |
| Party ID and Gender | Democrat men | 92\% | 7\% | 1\% |
|  | Democrat women | 93\% | 6\% | 1\% |
|  | Republican men | 91\% | 7\% | 2\% |
|  | Republican women | 80\% | 11\% | 9\% |
|  | Independent men | 88\% | 11\% | 1\% |
|  | Independent women | 88\% | 10\% | 2\% |
| Region | Northeast | 90\% | 8\% | 2\% |
|  | Midwest | 89\% | 10\% | 1\% |
|  | South | 89\% | 9\% | 2\% |
|  | West | 88\% | 8\% | 4\% |
| Household Income | Less than \$50,000 | 88\% | 10\% | 2\% |
|  | \$50,000 or more | 91\% | 8\% | 1\% |
| Education | Not college graduate | 89\% | 8\% | 3\% |
|  | College graduate | 89\% | 9\% | 2\% |
| Race/Ethnicity | White | 88\% | 9\% | 2\% |
|  | Non-white | 90\% | 8\% | 2\% |
| Race/Ethnicity | White | 88\% | 9\% | 2\% |
|  | Black | 90\% | 10\% | 0\% |
|  | Latino | 92\% | 6\% | 1\% |
| Race and Education | White - Not College Graduate | 89\% | 8\% | 3\% |
|  | White - College Graduate | 88\% | 10\% | 2\% |
| Gender - Race - Education | Men - White - Not College Graduate | 93\% | 6\% | 1\% |
|  | Men - White - College Graduate | 87\% | 11\% | 2\% |
|  | Women - White - Not College Graduate | 86\% | 10\% | 4\% |
|  | Women - White - College Graduate | 88\% | 10\% | 2\% |
| Age | Under 45 | 91\% | 7\% | 2\% |
|  | 45 or older | 87\% | 10\% | 3\% |
| Generation | Gen Z/Millennials (18-39) | 92\% | 7\% | 1\% |
|  | Gen X (40-55) | 92\% | 5\% | 4\% |
|  | Baby Boomers (56-74) | 87\% | 11\% | 2\% |
|  | Silent-Greatest (Over 74) | 77\% | 16\% | 7\% |
| Gender | Men | 91\% | 8\% | 1\% |
|  | Women | 87\% | 10\% | 3\% |
| Main Source of Healthcare Coverage | Employer/Union | 89\% | 10\% | 1\% |
|  | Coverage purchased themselves/ACA | 90\% | 5\% | 5\% |
|  | Medicare/Medicaid/Military or Tricare | 89\% | 8\% | 3\% |
|  | Cash only/No coverage | 93\% | 6\% | 1\% |
| 2020 Support | Biden | 91\% | 8\% | 1\% |
|  | Trump | 89\% | 9\% | 3\% |
| Area Description | Big city | 85\% | 11\% | 4\% |
|  | Small city | 93\% | 6\% | 1\% |
|  | Suburban | 90\% | 10\% | 0\% |
|  | Small town | 87\% | 11\% | 3\% |
|  | Rural | 91\% | 5\% | 4\% |
| Small city/Suburban Men |  | 92\% | 7\% | 1\% |
| Small city/Suburban Women |  | 90\% | 9\% | 1\% |

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|  |  | Do you strongly agree, agree, disagree or strongly disagree with the statement: Allowing consumers to see the actual prices of health care services and shop online across the country in health care will lead to more competition between providers and between health plans, which would improve quality while lowering health care prices and lowering the cost of health coverage. |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Strongly agree/Agree | Disagree/Strongly disagree | Vol: Unsure |
|  |  | Row \% | Row \% | Row \% |
| National Adults |  | 84\% | 11\% | 5\% |
| National Registered Voters |  | 84\% | 11\% | 5\% |
| Party Identification^ | Democrat | 82\% | 12\% | 6\% |
|  | Republican | 84\% | 11\% | 5\% |
|  | Independent | 88\% | 10\% | 2\% |
| Party ID and Gender | Democrat men | 80\% | 17\% | 3\% |
|  | Democrat women | 83\% | 10\% | 7\% |
|  | Republican men | 84\% | 14\% | 2\% |
|  | Republican women | 84\% | 8\% | 8\% |
|  | Independent men | 89\% | 9\% | 2\% |
|  | Independent women | 86\% | 12\% | 2\% |
| Region | Northeast | 87\% | 8\% | 5\% |
|  | Midwest | 85\% | 12\% | 4\% |
|  | South | 85\% | 10\% | 5\% |
|  | West | 81\% | 13\% | 7\% |
| Household Income | Less than \$50,000 | 83\% | 11\% | 7\% |
|  | \$50,000 or more | 86\% | 11\% | 3\% |
| Education | Not college graduate | 85\% | 10\% | 5\% |
|  | College graduate | 83\% | 12\% | 5\% |
| Race/Ethnicity | White | 82\% | 13\% | 5\% |
|  | Non-white | 89\% | 7\% | 4\% |
| Race/Ethnicity | White | 82\% | 13\% | 5\% |
|  | Black | 88\% | 6\% | 6\% |
|  | Latino | 88\% | 5\% | 6\% |
| Race and Education | White - Not College Graduate | 84\% | 12\% | 4\% |
|  | White - College Graduate | 80\% | 14\% | 6\% |
| Gender - Race - Education | Men - White - Not College Graduate | 86\% | 13\% | 1\% |
|  | Men - White - College Graduate | 80\% | 17\% | 3\% |
|  | Women - White - Not College Graduate | 82\% | 11\% | 7\% |
|  | Women - White - College Graduate | 80\% | 12\% | 8\% |
| Age | Under 45 | 87\% | 9\% | 4\% |
|  | 45 or older | 82\% | 12\% | 6\% |
| Generation | Gen Z/Millennials (18-39) | 88\% | 8\% | 4\% |
|  | Gen X (40-55) | 86\% | 10\% | 4\% |
|  | Baby Boomers (56-74) | 85\% | 11\% | 5\% |
|  | Silent-Greatest (Over 74) | 71\% | 17\% | 12\% |
| Gender | Men | 86\% | 12\% | 3\% |
|  | Women | 83\% | 10\% | 7\% |
| Main Source of Healthcare Coverage | Employer/Union | 84\% | 12\% | 4\% |
|  | Coverage purchased themselves/ACA | 85\% | 10\% | 5\% |
|  | Medicare/Medicaid/Military or Tricare | 84\% | 10\% | 6\% |
|  | Cash only/No coverage | 87\% | 9\% | 3\% |
| 2020 Support | Biden | 84\% | 11\% | 5\% |
|  | Trump | 86\% | 11\% | 3\% |
| Area Description | Big city | 86\% | 9\% | 5\% |
|  | Small city | 81\% | 13\% | 6\% |
|  | Suburban | 88\% | 10\% | 2\% |
|  | Small town | 81\% | 11\% | 7\% |
|  | Rural | 85\% | 11\% | 4\% |
| Small city/Suburban Men |  | 85\% | 12\% | 2\% |
| Small city/Suburban Women |  | 83\% | 11\% | 7\% |



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N National Adults

|  |  | Do you strongly agree, agree, disagree or strongly disagree with the statement: I support hospitals being required to honor their actual price quote provided before care and have their bill clearly match the agreed upon price. |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Strongly agree/Agree | Disagree/Strongly disagree | Vol: Unsure |
|  |  | Row \% | Row \% | Row \% |
| National Adults |  | 88\% | 9\% | 2\% |
| National Registered Voters |  | 88\% | 9\% | 2\% |
| Party Identification^ | Democrat | 88\% | 10\% | 2\% |
|  | Republican | 86\% | 9\% | 4\% |
|  | Independent | 91\% | 8\% | 1\% |
| Party ID and Gender | Democrat men | 91\% | 8\% | 1\% |
|  | Democrat women | 86\% | 11\% | 3\% |
|  | Republican men | 89\% | 10\% | 1\% |
|  | Republican women | 83\% | 9\% | 8\% |
|  | Independent men | 92\% | 8\% | 1\% |
|  | Independent women | 90\% | 8\% | 2\% |
| Region | Northeast | 88\% | 11\% | 1\% |
|  | Midwest | 89\% | 10\% | 1\% |
|  | South | 89\% | 9\% | 2\% |
|  | West | 88\% | 7\% | 5\% |
| Household Income | Less than \$50,000 | 90\% | 8\% | 2\% |
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| Education | Not college graduate | 89\% | 8\% | 3\% |
|  | College graduate | 88\% | 10\% | 2\% |
| Race/Ethnicity | White | 87\% | 11\% | 2\% |
|  | Non-white | 90\% | 7\% | 2\% |
| Race/Ethnicity | White | 87\% | 11\% | 2\% |
|  | Black | 91\% | 8\% | 1\% |
|  | Latino | 93\% | 6\% | 1\% |
| Race and Education | White - Not College Graduate | 88\% | 9\% | 2\% |
|  | White - College Graduate | 86\% | 12\% | 2\% |
| Gender - Race - Education | Men - White - Not College Graduate | 89\% | 10\% | 1\% |
|  | Men - White - College Graduate | 87\% | 11\% | 2\% |
|  | Women - White - Not College Graduate | 87\% | 9\% | 4\% |
|  | Women - White - College Graduate | 85\% | 13\% | 3\% |
| Age | Under 45 | 90\% | 8\% | 2\% |
|  | 45 or older | 87\% | 10\% | 3\% |
| Generation | Gen Z/Millennials (18-39) | 92\% | 8\% | 1\% |
|  | Gen X (40-55) | 88\% | 8\% | 4\% |
|  | Baby Boomers (56-74) | 88\% | 10\% | 2\% |
|  | Silent-Greatest (Over 74) | 82\% | 12\% | 6\% |
| Gender | Men | 91\% | 8\% | 1\% |
|  | Women | 86\% | 10\% | 4\% |
| Main Source of Healthcare Coverage | Employer/Union | 89\% | 9\% | 2\% |
|  | Coverage purchased themselves/ACA | 89\% | 6\% | 5\% |
|  | Medicare/Medicaid/Military or Tricare | 87\% | 10\% | 3\% |
|  | Cash only/No coverage | 91\% | 7\% | 1\% |
| 2020 Support | Biden | 89\% | 9\% | 2\% |
|  | Trump | 90\% | 9\% | 1\% |
| Area Description | Big city | 87\% | 9\% | 4\% |
|  | Small city | 90\% | 8\% | 2\% |
|  | Suburban | 88\% | 11\% | 1\% |
|  | Small town | 87\% | 11\% | 2\% |
|  | Rural | 91\% | 8\% | 1\% |
| Small city/Suburban Men |  | 91\% | 9\% | 1\% |
| Small city/Suburban Women |  | 87\% | 10\% | 3\% |

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